MBP16 FAQ

Where can I download a **user manual**?

Please visit:
http://www.motorola.com/staticfiles/Admin%20Content/Resources/Consumers/global/flash_content/experience%20pages/support-pages/index.htm
When the Motorola Support website opens…

1. Select your product category
2. Select your product
3. Select the manual from the link on the top right.

Is the signal between the parent unit and the baby unit secure?

Yes, the signal transmitted between the baby unit and parent unit is digitally secure and therefore safe from unauthorised access.

What can I do to eliminate **high-pitched sound** if it occurs due to feedback?

This noise occurs when parent unit and the baby unit are too close to each other.

1. Increase the distance between the two units.
2. Have the two units face opposite directions.
3. Reduce the speaker volume.

How can I limit the background noise received on my unit?

Place the baby unit as far away from the source of the background noise.

1. Face the mic on the front of the baby unit away from the source of the background noise.
2. Reduce the speaker volume.

Why can't I hear the baby's response when I am using the talk button?

Check that you have released the button after speaking to hear the response. The button is pressed only when you are speaking.

Why does the temperature reading vary at times from other thermometers in my house?

The thermometer reading will be affected by differences in temperature from room to room as well as placement of the monitor itself.

Why is the **battery LED flashing** even when the **parent unit** or is connected to the charger?

The flashing LED on the parent unit indicates it needs charging.

1. Verify that the connections on the parent unit and at the electrical outlet are secure.
2. Check that the wall outlet is working by plugging in another device, such

as a lamp.
3. Check that the battery is properly installed.

The battery LED should be steady ON when all connections are correct.

Why is the Power/Link indicator **LED off** on the **parent unit** even when it is connected to the charger?

1. The unit may be off. Press and hold button, until the LED in ON.
2. Check that the battery is properly installed.
3. Recharge the parent unit.

Why is the **Power/Link** indicator **LED flashing** on the **Parent Unit**?

The Parent Unit will flash when the communication link is lost.

1. Verify that the connections on the baby unit and at the electrical outlet are secure.
2. Check that the baby unit is ON.
3. The parent and baby unit may be out of range. Reduce the distance between the two.

Why is the power **LED off** even when the **baby unit** is connected to the charger?

1. Verify that the connections on the baby unit and at the electrical outlet are secure.
2. Check that the wall outlet is working by plugging in another device, such as a lamp.
3. The power button to OFF. Press and hold button, until the LED in ON.

Why is there **no sound** from the parent unit?

1. Increase the volume on the parent unit.
2. Check that the baby unit is plugged in.
3. Check that the parent unit is ON
4. Check that the baby unit is ON.
5. The parent and baby unit may be out of range. Reduce the distance between the two.

How to I adjust the belt clip to use it as a stand or how do I turn the stand into a belt clip?

1. Lift up the belt clip and rotate it clockwise until you hear a click for the stand or desk mount.
2. Lift up the belt clip and rotate it counterclockwise until you hear a click for the belt clip.